

UHS Charges Statement

There are charges associated with a visit to UHS.

Office Visits

The patient responsibility for most office visits is \$10. The office visit charge is higher for the following types of appointments:

- Physical exams
- Annual women's health exams
- Physical therapy
- Initial travel health appointments
- Visits with a registered dietitian

Tests and Treatment

There are charges for medications, supplies, and procedures used to diagnose and treat illnesses and injuries. These include but are not limited to:

- Lab tests
- X-rays
- Immunizations
- IV therapy
- Wound care supplies
- Orthopedic supplies such as casts, splints, and crutches
- Prescriptions

Missed Appointments and Late Cancellations

A \$25 charge applies for missed appointments or appointments not cancelled at least 2 hours in advance (24 hours in advance for appointments with a dietitian, physical therapy or for ultrasound). **We ask all patients to arrive at least 15 minutes prior to their appointment time. If you arrive late, you might not be seen and will be charged a missed appointment fee.**

Insurance and Billing

You are financially responsible for all charges incurred at each visit, whether covered by health insurance or not.

UHS can file claims with most health insurance plans. By giving us your insurance information, you are authorizing UHS to file a claim with (send a bill to) your insurance company for services rendered. **If you do not want UHS to file a claim with your insurance company you must notify the UHS Cashier/Insurance Office at the time of your visit and pay in full any charges incurred at the time of service. Your provider may order additional tests using specimens that are collected at your visit if initial test results indicate a need for further testing. If you do not want your insurance company to be billed for additional tests, you must pay for added test charges within two business days after you are notified about the added charges. For example, if you are notified on Friday, you will have until 5:30pm on Tuesday to pay the added test charges, or UHS will be required to file a claim with your insurance company.**

Your insurance company may determine that some or all of the charges incurred at UHS are not covered by your policy. You are responsible to learn what your insurance covers.

If you do not have health insurance and cannot pay at the time of service, or if your health insurance does not pay for any part of your charges, UHS will post the amount due to your **What I Owe**. If no payment is received within ten days of the posting date, UHS will place a financial bar on the account. UHS may cancel the clinical appointments of faculty and staff members (not students) who have a financial bar. **Patients who do not have insurance or who are covered by Medicaid or Medicare may be eligible for a discounted rate and can arrange a payment plan.**

For More Information

Stop by the UHS Cashier/Insurance Office at SSB 2.106 or call 512-475-8394 to find out:

- Your balance due and options for payment
- How to get health insurance if you need it
- Answers to questions about charges

By acknowledging this document I am agreeing that I:

- have read and understand the University Health Services Charges Policy.
- understand that I am financially responsible to pay for all services that I receive, whether covered by insurance or not.
- authorize UHS to submit a claim (send a bill) to my health insurance company for services rendered and for consideration of payment.
- understand that if I do not want UHS to bill my insurance company, I must notify UHS at the time of my visit and will be required to pay in full any charges incurred during my visit at the time of service.
- understand that it is my responsibility to know the details of my insurance coverage.
- understand that University Health Services may amend this policy periodically; and that I can find the most updated policy at healthyhorns.utexas.edu.