

# healthyhorns

## Impact Statement

2016-2017

68,191

TOTAL VISITS TO ALL UHS CLINICS

### Public Health Leadership

including the coordination of campus-wide communications and protocols for the campus response to disease outbreaks.

### healthyhorns get a flu shot

11,473

flu shots administered to UT students, staff, and faculty



1,707

physical exams performed to medically clear study abroad students for travel



156

sport physical exams performed in September 2016, including 93 for NCAA athletes, through appointments and special clinics

### Health Promotion

As a vocal advocate for the health and safety of our campus, our health promotion professionals collect and analyze UT-specific health data and collaborate with offices across campus to create comprehensive health promotion initiatives.



259

students served in BASICS program



97

workshops delivered by peer educators



1,258

attendees in peer educator workshops



3,000

safe spring break kits distributed



5,877

HealthyhornsTXT participants



9,508

students completed online alcohol education



28,162

condoms distributed



1,500

sleep kits distributed

### Over 70 Campus Partnerships

across campus to support students and the University's academic mission, including joint research with faculty and collaborations on health initiatives



24,338

unique patients visited UHS

47%

of enrolled UT students visited UHS

“Thanks for doing such a great job at UHS. It's really terrific to have a full team of wonderful health care experts on campus.”

—UT Student



### Most Common Reasons for Visits at UHS



28,336 VISITS

Primary Care



5,140 VISITS

Urgent Care



9,941 VISITS

Women's Health



5,170 VISITS

Sports Medicine



9,049 VISITS

Allergy/Immunization



5,104 VISITS

Physical Therapy



647 VISITS

Nutrition Services



1,015 VISITS

STI Nurse Screening



726 VISITS

Travel Health



1,638 VISITS

Integrated Health

### Patient Satisfaction Survey Results



99% felt confident that their personal health information would be treated confidentially

97% were satisfied with their overall experience

98% said the provider made them feel comfortable

98% said having access to healthcare on campus makes it easier to minimize health-related disruptions to your academics

98% would recommend UHS to other UT students

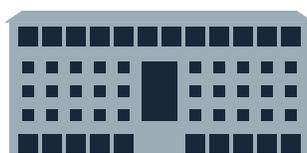
96% were satisfied with their UHS healthcare provider

96% were satisfied with the process for scheduling an appointment

3,096  
Ultrasounds and X-rays

47,146  
Laboratory Tests

16,309  
Nurse Advice Line Calls and Encounters



UHS occupies over 45,000 sq ft in the Student Services Building with 69 exam rooms and 7 procedure rooms

# University Health Services

is the fully accredited on-campus medical facility. We provide healthcare, educational programs, and services designed to protect and advance the health of students and to support the wellbeing of the campus community.



- 14 Board-Certified Physicians
- 41 Nursing Staff
- 4 Physician Assistants
- 6 Nurse Practitioners
- 5 Integrated Health Counselors
- 1 Registered Dietitian
- 4 Public Health Professionals
- 5 Laboratory and Radiology Techs
- 2 Physical Therapists
- 58 Administrative and Support Staff
- 26 Student Employees

Total Student Volunteers **127**

Peer Educators **31**

SHAC Members **39**

Clinic Volunteers **57**

Total Volunteer Hours **5,561**  
Equal to **2.7** Full-Time Employees

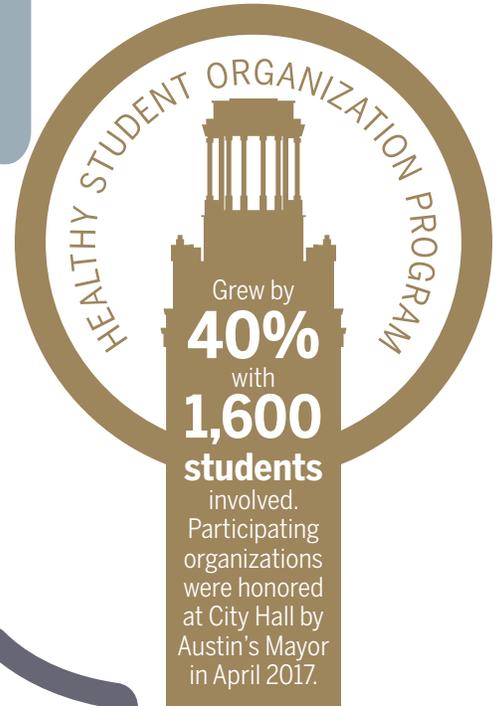
“The services provided by UHS are exceptional in quality, convenience, and affordability. My visits at UHS have absolutely been critical in keeping health-related issues from interfering with my academics. Thank you!” —UT Student

## UHS Nutrition Services launched a partnership with RecSports

to begin seeing patients in Gregory Gym one morning each week.

“Overall fantastic experience. I love that the wait times were so short because it allowed me to carry on with my day without taking out a large chunk of time like most appointments with off campus doctors do.”

—UT Student



## Healthyhorns Social Media

**3,840** Total engagements across Facebook and Twitter



## Healthyhorns Website

Record breaking traffic during the 2016 - 2017 academic year, including

**20,000+**

page visits in one day in May 2017



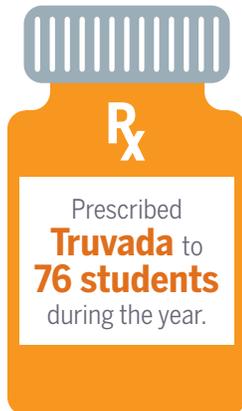
“The women in the Women's Health Dept at UT are so nice, SO NICE, every single time. Thank you @Healthyhorns!!”



“We are so happy to hear that! Feel free to leave feedback at [healthyhorns.utexas.edu](http://healthyhorns.utexas.edu) or on the satisfaction survey. Thanks for sharing!”



This campaign contributed to a **52% increase in HPV vaccinations** at UHS in March-April 2017 compared to the same period last year.



“I had the best possible experience with [my doctor] at UHS. She was very thorough, helped me to understand my diagnosis, explained the medications, and directed me to the specialists I needed. I am certain that without her care/ advice, my condition would have affected my academic outcome. Instead, I am prepared, informed, and confident that if I need care in the coming weeks, I can go to General Medicine for a solution. The nurses are also great - very caring and helpful.” —UT Student