University Health Services
Impact Statement 2015-2016

"I'm a huge, huge fan of UHS. Having access to streamlined, clear, and comprehensive healthcare right on campus is a HUGE help for students. I can't overstate how grateful I am." – UT STUDENT

Patient Satisfaction Survey Results

\[
\begin{align*}
99\% & : \text{felt satisfied with the privacy of their visit} \\
99\% & : \text{were satisfied with the ease of scheduling an appointment} \\
98\% & : \text{would recommend UHS to a friend} \\
98\% & : \text{were satisfied with their overall experience} \\
95\% & : \text{were satisfied with their UHS healthcare provider}
\end{align*}
\]

"UHS is seriously the best. Been going for almost 4 years and always had the most positive and helpful experiences." – UT STUDENT

Public Health Leadership
including the coordination of campus-wide communications and protocols, with the campus response to Hepatitis A, mumps, pertussis, and Zika outbreaks.

Health Promotion
As a vocal advocate for the health and safety of our campus, our health promotion professionals collect and analyze UT-specific health data and collaborate with offices across campus to create comprehensive health promotion initiatives.

Health Promotion

\[
\begin{align*}
337 & : \text{students served in BASICS program} \\
82 & : \text{workshops delivered by peer educators} \\
996 & : \text{attendees in peer educator workshops} \\
3,000 & : \text{Safe spring break kits distributed} \\
5,154 & : \text{Healthyhorns TXT participants} \\
9,296 & : \text{students completed online alcohol education} \\
1,500 & : \text{sleep kits distributed}
\end{align*}
\]

Over 70 Campus Partnerships
across campus to support students and the University’s academic mission, including joint research with faculty and collaborations on health initiatives.

70,553
TOTAL VISITS TO ALL UHS CLINICS

24,949
unique patients

49%
of enrolled UT students visited UHS

30,125 VISITS
Primary Care

4,380 VISITS
Urgent Care

10,276 VISITS
Women’s Health

8,874 VISITS
Allergy/Immunization

5,149 VISITS
Sports Medicine

5,941 VISITS
Physical Therapy

726 VISITS
Nutrition Services

942 VISITS
STI Nurse Screening

717 VISITS
Travel Health

1,588 VISITS
Integrated Health

3,234 Ultrasounds and X-rays

60,071 Laboratory Tests

16,394 Nurse Advice Line Calls and Encounters

11,672 flu shots administered to UT students, staff, and faculty

14% increase in appointment availability in General Medicine

Began offering Lunch-time Appointments
Increased number of Same-day Appointments
Implemented a New Nurse-run STI Screening Clinic

Most Common Reasons for Visits at UHS
general/sports physicals depression urinary tract infections back pain tuberculosis screening anxiety colds and flu std screenings and infections allergies strains

UHS occupies over 45,000 sq ft in the Student Services Building

69 Exam Rooms
7 Procedure Rooms

95% felt satisfied with the privacy of their visit
99% were satisfied with the ease of scheduling an appointment
98% would recommend UHS to a friend
98% were satisfied with their overall experience
96% were satisfied with their UHS healthcare provider

1,500 sleep kits distributed
9,296 students completed online alcohol education
3,000 Safe spring break kits distributed
5,154 Healthyhorns TXT participants
82 workshops delivered by peer educators
996 attendees in peer educator workshops
337 students served in BASICS program

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University Health Services is the fully accredited on-campus medical facility. We provide healthcare, educational programs, and services designed to protect and advance the health of students and to support the wellbeing of the campus community.

“[My healthcare provider] was wonderful, well-informed and intelligent and made me feel very comfortable! UHS is a wonderful resource.”  – UT STUDENT

“...the ease of setting up the appointment, figuring out if UT’s health services works with my new insurance, and ultimately getting the care that I need was virtually seamless.”  – UT STUDENT

“The UHS system is the best, most efficient health system I have ever encountered. Whatever you guys are doing, it’s fantastic. Thanks.”  – UT STUDENT

Managed Immunizations and Medical Clearance Requirements for the inaugural class of 50 students at Dell Medical School.

...of fall 2015 Brief Alcohol Screening and Intervention for College Students (BASICS) participants rating their experience as “Excellent” or “Good” and among participants 3 months after attending BASICS had a reduction in negative consequences.

Equal to 4 Full-Time Employees

Healthyhorns Social Media

Facebook: 4,611 followers
Twitter: 2,141 followers
17.5% increase in followers
20.2% increase in followers

Healthyhorns Website

Page Views: 2,577,440
Site Users: 1,031,528

17 Student Organizations were awarded Gold, Silver, and Bronze designations as part of the new Healthy Student Organization Program

“@Healthyhorns. As I graduate from @UTAustin I want to thank the amazing doctors, nurses, and staff at UHS for taking care of me over the years.”

“Thank you for your kind words. It was our pleasure. Best wishes for health and success beyond the 40 Acres.”

Accredited by the

The University of Texas at Austin, Division of Students Affairs, University Health Services • Impact Statement 10242016